

HIGHER TECHNICAL INSTITUTE

COMPUTER STUDIES DEPARTMENT

DIPLOMA PROJECT

E-GOVERNMENT-MUNICIPALITY PORTAL

USER MANUAL

CS/365

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HIGHER TECHNICAL INSTITUTE	PROJECT NO
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E-Government - Municipality Portal

Computer Science Department Diploma Project

Cs/365

User Manual

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1. Introduction

Local e-Government on-line Portal is an Internet based system supported by a database designed to keep all the information needed about citizens and there liabilities to the municipality.

The system operates online and is accessible from both internet but also locally from the municipal .System has a double scope .Is consisted from the frond-end citizens internet site and also locally municipality services site.

Through the front-end citizen can navigate from internet and get information about the municipality such as new or events that are currently happening by the municipal.

Although the important functionality of the system is the ability for the citizens to manage their debts to the municipal on-line, debts such as monthly or yearly bills, taxes, fines for illegal actions such as parking fines. Another important facility is the online request of certificates that can be paid and later on received through the traditional mail to his/her home signed and ready for use no need to come to the municipality.

Back-end is the supporting facility for the front-end off course through the back-end the municipality employees manage the content of the front-end. New debts for the citizens are entered new events occurring as mentioned above.

System provides basic validation for any forms that need data-entry but if anything goes wrong you can always use this manual for further explanations.