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**HIGHER TECHNICAL INSTITUTE
COURSE IN COMPUTER STUDIES**

DIPLOMA PROJECT

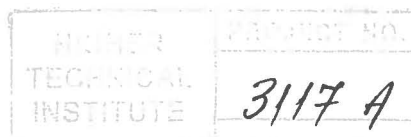
**ON-LINE HOTEL RESERVATION SYSTEM
FOR CYPRUS HOTELS**

CS/252

USER MANUAL

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7 JUNE 2000



**ON-LINE HOTEL RESERVATION SYSTEM
FOR THE CYPRUS HOTELS**

By

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TABLE CONTENTS

Chapter 1: INTRODUCTION.....	1
1.1 User Interface.....	2
1.2 How to use the manual.....	2
Chapter 2: GETTING READY.....	3
2.1 Installing the On-line Hotel Reservation System.....	3
2.1.1 System Requirements (Server).....	3
2.1.2 System Requirements (User's Computer).....	4
2.1.3 Quick Setup.....	4
Chapter 3: GETTING FAMILIAR WITH THE INTERFACE AND THE DIFFERENT OPTIONS THAT ARE AVAILABLE.....	6
3.1 Start Page.....	6
3.2 Second page (Home).....	7
3.3 Add Hotel page.....	8
3.4 Search for a Hotel page.....	9
3.5 Result pages.....	12
3.5.1 General Search.....	12
3.5.2 Advance Search.....	13
3.6 Hotel's Home page.....	14
3.7 Conduct page.....	16
3.8 Update page.....	17
Chapter 4: PROGRAM BASICS.....	19
4.1 Fields Validations.....	19
4.1.1 Add a Hotel form.....	19
4.1.2 Search page.....	22
4.1.2.1 Advance Search.....	22
4.1.2.2 General Search.....	23
4.1.3 Update Hotel page.....	24
4.1.4 Contact page.....	26
4.1.5 Booking page.....	27
Chapter 5: HOW THE SYSTEM IS ACTUALLY WORKS.....	31
5.1 When a new hotel is added.....	31
5.2 When the hotel user updates the Hotel's record.....	31
5.3 When the Internet user searches for a hotel.....	32
5.4 When the Internet user tries to book a room.....	33
5.5 Conduct page.....	33

1. INTRODUCTION

The on-line hotel reservation is a system, which will host hotels from all over Cyprus and will promote them beyond the Cyprus frontiers. It will make them visible to all Internet users who will visit the Internet side and will allow the user after an advance searching to find the resort that fits his needs. After the Internet user finds the hotel that is appropriate to him he will be able to request a room in this hotel via an online form that he will be able to complete. This form will be send via email to the Hotel of the users choice and the Hotel user will answer back to the applicant via telephone or email in order to confirm the reservation.

The system will operate in a Windows 2000 server environment, in which the database and the web pages of the system will be hosted. There will be an online help, which will help the users understand how the system works solve them any questions that may have. Also there will be again an online form, which every user can complete and send his questions, suggestions etc to the system administrator via email.

The system is designed for the people's convenience. It will give all the information that a user asks about a specific resort and will allow him to request a room at this particular resort.