

**HIGHER TECHNICAL INSTITUTE  
COMPUTER STUDIES DEPARTMENT**

**DIPLOMA PROJECT**

**POLICE CASE MANAGEMENT  
SYSTEM**

**CS/364**

**KATERINA IOANNOU**

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## **1. Analysis Phase**

### **1.1 Scope**

The scope of the system is to have a mechanism to successfully manage the flow of the cases within the Police Department. In particular a way of managing or maintaining the various cases that comes into the police department. The cases come into the police department through phone calls (or in any other way) will be assigned to the appropriate policeman or a group of policemen. Upon an assignment of the case to a policeman or a group of policemen, he/she (they) has (have) to maintain the case status in hand into the system.

There will be an administrator who will supervise the various cases. If a case seems to be pending for a long period of time, the administrator has the right/privilege to assign the case to a different policeman or a group of policemen. The case is closed when the administrator confirms the closure made by the policeman (or a group of policemen).

A policeman will have access only to the case(s) that he/she has worked with as opposed to the administrator who will have access to all the cases. Also, the administrator will be able to assign cases to a different policeman (or team of policemen).

# Contents

	Pages
<b>1. Analysis Phase</b>	
<b>1.1 Scope</b> .....	<b>1</b>
<b>1.2 Requirements</b> .....	<b>2</b>
<b>2. Design Phase</b>	
<b>2.1 Data Flow Diagram 0'Level</b> .....	<b>3</b>
<b>2.2 Data Flow Diagram 1'Level – Cases</b> .....	<b>4</b>
<b>2.3 Data Flow Diagram 1'Level – Reports</b> .....	<b>5</b>
<b>2.4 Entity Relationship Model</b> .....	<b>6</b>
<b>2.4.1 Entities Descriptions</b> .....	<b>7</b>
<b>2.4.2 Relationship Descriptions</b> .....	<b>8</b>
<b>2.5 Relational Data Model</b> .....	<b>9</b>
<b>2.6 Normalization</b>	
<b>2.6.1 1<sup>st</sup> Normal Form</b> .....	<b>10</b>
<b>2.6.2 2<sup>nd</sup> Normal Form</b> .....	<b>11</b>
<b>2.6.3 3<sup>rd</sup> Normal Form</b> .....	<b>12</b>
<b>2.7 Flowchart</b> .....	<b>13</b>
<b>2.8 Structure Chart</b> .....	<b>14</b>