

HIGHER TECHNICAL INSTITUTE

COMPUTER STUDIES DEPARTMENT

☞ DIPLOMA PROJECT CS/127

MULTI-USER VIDEO CLUB SYSTEM



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TECHNICAL SUPPORT: HAPPY TIMES VIDEO CLUB

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1 - INVESTIGATION PHASE

1-1 INITIAL INVESTIGATION

1-1-1 Introduction

Video is a word which has become so familiar, and so fashionable, that it is all too easy to forget how recent is its impact on home entertainment. The greatest motion picture companies such as Warner Bros., Paramount Pictures and 20th Century Fox has been spending tremendous amount of money in producing motion pictures, and therefore the number of video clubs has been increasing respectively in order to provide home entertainment. Due to increasing number of customers, it is important to manage video club as efficient, and as quick as possible to provide good service to the customers.

In the next part of the initial investigation report, the problems of the manual procedures will be discussed, suggestions will be given and a description of the new system is provided.

1-1-2 Description of the existing manual system

For the better understanding of a video club business services, all procedures must be taken and analyzed separately.

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