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(USER MANUAL)

ON-LINE WEB DB HOTEL RESERVATION SYSTEM

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ON-LINE WEB DB HOTEL RESERVATION SYSTEM

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USER MANUAL

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CHAPTER 1

INTRODUCTION

1. INTRODUCTION

On-line Web DB Hotel Reservation System, supported by a powerful database, designed to handle information about Cyprus Hotels, Reservations and Net Users requests.

The System operates online on the web, and is accessible from both, Net users and Hotel Administrators. The System is accompanied by a system developed in Microsoft Access 2000 for the General System Administrator who has access in all information and is responsible to manage information, insert hotel pictures into the system and generate reports for system evaluation purposes.

The system is secured and all information entered is validated to avoid entering rubbish or unreal information. The system also offers useful utilities such as Backup and Restore procedures that are easy to use.

Online Hotel DB Reservation System, is designed for users convenience. Its friendly interface and messages guide the user through the system, in order to be able to perform the required operations.

However, if anything goes wrong, please, refer to this manual for further explanations.

1.1 HOW TO USE THIS MANUAL

Every time you have some difficulty regarding the operation of the system, you must refer to this manual. This user guide explains in great detail all the operations performed by the system for all user levels:

1. General System Administrator
2. Hotel Administrators (Over the Net)
3. Net Users (Over the Net)

With the use of the table of contents, you will be able to find the topic you are looking for, very quickly. Every module of the system is explained in detail.

If, for any reason, you don't find the solution to any problem concerning the system, please contact the developers of the system.