

HIGHER TECHNICAL INSTITUTE

COMPUTER STUDIES DEPARTMENT

DIPLOMA PROJECT

COMPUTERIZED SYSTEM FOR A

HAIR SALOON

CS/423

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HIGHER TECHNICAL INSTITUTE	PROJECT NO 3816
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1. INVESTIGATION PHASE

1.1 Initial Investigation Activity

1.1.1 Introduction on the company

1.1.1.1 Information about the company

It's a small hair saloon which is unisex, so anyone can go there. The hair saloon it's in lykavitos, Nicosia. It first opened about 5 years ago.

Currently are working there 6 people, 1 is the secretary, 1 the cleaner and 4 are hairdressers and 1 of them is also the owner of the hair saloon.

1.1.1.2 Goals of the company

- Always be up-to-date in hair styling
- Be able to do any kind of hair styling
- The customer must have a good time during a hair cut, a colour change of hair etc.
- Provide any kind of treatments that have connection with hairs

1.1.1.3 Policies

- Always be kind to the customer
- Listen to the customer's opinion about the hair cut
- The working hours are from 9:00-18:00
- Every hair dresser must have a degree to work there
- To have a hair cut you must have an appointment

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